



COMPLIANCE SOLUTIONS FOR FINANCIAL
INSTITUTIONS

Financial Compliance Solutions (Pty) Ltd.
2018/522520/07
Unit 120 Rosen Office Park
Invicta Road, Midrand
010 900 0994
info@fcsolutions.co.za
<https://www.fcsolutions.co.za>

Website Terms of Use

Effective Date: 2025/05/01

Welcome to the Financial Compliance Solutions (Pty) Ltd (hereinafter referred to as “FCS”) website (<https://www.fcsolutions.co.za>). By accessing and using this website, and all websites located at subdomains of FCS.co.za hereafter referred to as “website”, you the user of the website “user” agree to comply with and be bound by the following Terms of Use. Please read these terms carefully before proceeding.

1. Acceptance of Terms

By using the FCS website, including all associated subdomains and services, you agree to these Terms of Use and our Privacy Policy wherein “Personal Information” is defined and the terms of protection of personal information. If you do not agree to these terms, please do not use the website. By accessing, displaying, or using any content of the website hereinafter referred to as “content”, you agree to these terms. Please check back regularly for updates, as your continued use signifies acceptance of any changes. These terms apply to mobile access by any electronic means. We are not responsible for wireless service issues or the security of communications over mobile devices.

2. Intellectual Property

All content, data, logos, trademarks, and intellectual property stored on and provided through the website, including but not limited to the API documentation located at <https://apidocs.fcsolutions.co.za>, are the property of FCS or its licensors. You may view, download, and use this content solely for your personal or authorized business purposes, and solely in accordance with applicable laws and these Terms. Unauthorized copying, distribution, or use of such intellectual property is strictly prohibited.

3. Disclaimer

Use of this website is at your own risk. We are not liable for any loss resulting from its use. Due care is taken ensuring the accuracy of information provided, FCS will not be responsible for any loss or damages as a result in the unlikely event that inaccuracies of information is provided. Subject to ECTA, we are not liable for damages from using or being unable to use this site. We are not responsible for content on linked third-party sites.

4. Email

Our emails and attachments are confidential and legally privileged. If you're not the intended recipient, don't disseminate, alter, or copy them. Notify the sender and delete the email. Always scan for viruses; we're not liable for any damage caused by emails.

5. Website Content

Content is for general information only. Calculations are guidelines only; verify them yourself. Subscribing to services is subject to our terms. Links to third-party sites don't imply endorsement.



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6. Use of the Website

- You agree to use the website in accordance with all applicable laws and regulations.
- You shall not attempt to gain unauthorized access to any part of the website, including but not limited to <https://login.fcsolutions.co.za> referred to as “client portal”.
- Attempting to breach security, access sensitive or personal information without authorization, or interfere with the website's operation will be considered a criminal offense and may lead to legal action.

Use this website for personal and authorized business purposes only. Authorized users of the Client Portal needs to be approved by FCS and authorized by your organization. FCS reserves the right to revoke access if there is any breach in the terms set out herein, based on the suspicion of the contravention by the user of any applicable laws or the breach of any contractual obligations. You the user of this site may not:

- Reproduce, modify, or distribute content without our written consent.
- Reverse engineer or disassemble the website.
- Post unlawful or offensive content.
- Damage or interfere with the website or its servers.
- Attempt unauthorized access.
- Link to or frame the website without our consent.

Unauthorized access is a criminal offense under ECTA.

7. Confidentiality and Data Privacy

Your use of the website and any information exchanged is subject to our Privacy Policy published on this site. FCS takes the protection of personal and sensitive data seriously and implements appropriate security measures. However, you are responsible for maintaining the confidentiality of any access credentials.

The client portal <https://clientportal.FCS.co.za> contains personal information and by using the site you consent to the processing of the personal information, you agree to the terms of the Privacy Policy published on this site and agree that you as the User has consent to process the personal information from the Data Subject for a legitimate business purpose. Access to this portal is restricted to authorized users only. You agree to keep your login credentials confidential and to notify FCS immediately of any unauthorized access or security breach concerning your account.

Note: Any unauthorized access or attempted unauthorized access to <https://login.fcsolutions.co.za> will be prosecuted to the fullest extent of the law.

FCS won't share your personal information unless you consent, we're legally compelled, or to protect our rights. We may analyze website usage for improvements.

8. Limitation of Liability

To the maximum extent permitted by law, FCS shall not be liable for any damages, losses, or expenses arising from or related to your use of this website or reliance on its content, including damages caused by errors, inaccuracies, or unauthorized access. You the user indemnifies FCS against claims, losses, or damages arising from their misuse of the website or data.



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9. Changes to Terms of Use

FCS reserves the right to update or modify these Terms of Use at any time without prior notice. The continued use of the website following any changes constitutes your acceptance of the new terms.

10. Governing Law

These Terms of Use shall be governed by and construed in accordance with the laws of South Africa. Any disputes arising from these terms will be subject to the exclusive jurisdiction of South African courts.

11. Security

We have security measures to protect your information. Unauthorized attempts to access or tamper with the website will be prosecuted.

12. Mailing Lists

You can request removal from our mailing lists by sending an email to info@fcsolutions.co.za.

13. Cookies

We use cookies to enhance website management and collect aggregate data and are strictly for necessary use.

14. Formation of Agreement (ECTA 21)

Contracts formed through data messages are concluded when and where acceptance is received, as per ECTA.

15. Information Disclosures (ECT 43)

- **Web Owner:** Financial Compliance Solutions (Pty) Ltd
- **Phone:** +27109000994
- **Website:** <https://www.fcsolutions.co.za>
- **Email:** info@fcsolutions.co.za
- **Registration Number:** 2018/522520/07
- **Services:** FIC and Financial Services Compliance services.

16. Contact Us

For any questions regarding these Terms of Use, please contact us at:
info@fcsolutions.co.za